



MMU/: POL: 100008

MASINDE MULIRO UNIVERSITY OF SCIENCE AND TECHNOLOGY

QUALITY POLICY STATEMENT

Masinde Muliro University of Science and Technology is committed to providing high quality education that offers intellectual, social, cultural and economic benefits through quality teaching, training, research, consultancy, extension and community service.

The University is dedicated to improved service delivery by encouraging professionalism, innovativeness, teamwork and integrity to prepare scholars of high intellectual capacity relevant to societal needs. The university realizes that customer and stake holder needs and expectations continually change; therefore, it undertakes to continuously understand and stay ahead of the trends in this regard.

The University management undertakes to realize this goal by identifying and mitigating its risks and opportunities and periodically monitoring the institution's performance through customer and industry surveys, annual performance contracts and implementation of an effective and efficient quality management system based on ISO 9001:2015 standard, statutory/regulatory and customer requirements.

This policy and Quality objectives shall be reviewed annually by University Management for continual improvement of the Quality Management System (QMS).

Signed.......... Date.....10th-8-2020.....
Vice Chancellor

