



## MASINDE MULIRO UNIVERSITY OF SCIENCE AND TECHNOLOGY

### QUALITY POLICY STATEMENT

Masinde Muliro University of Science and Technology is committed to providing high quality education that offers intellectual, social, cultural and economic benefits through quality teaching, research, consultancy, extension and community service.

The University is dedicated to improved service delivery by encouraging professionalism, innovativeness, teamwork and integrity to prepare scholars of high intellectual capacity relevant to society.

The University management undertakes to realize this goal by periodically monitoring the institution's performance through annual performance contracts and implementation of an effective and efficient quality management system based on ISO 9001:2008 standard, regulatory and customer requirements.

This Policy and Quality objectives shall be reviewed annually by University Management for continual improvement of the Quality Management System.

Signed.....*M. Othman*.....

Date.....*1st July 2017*.....

Vice Chancellor



Revision 4.