



MASINDE MULIRO UNIVERSITY OF SCIENCE AND TECHNOLOGY

QUALITY POLICY STATEMENT

Masinde Muliro University of Science and Technology is committed to providing high quality education that offers intellectual, social, cultural and economic benefits through quality teaching, training, research, consultancy, extension and community service.

The University is dedicated to improved service delivery, professionalism, innovativeness, teamwork and integrity; to prepare scholars of high intellectual capacity relevant to societal needs. The university realizes that customer and stake holder needs and expectations continually change. Therefore, it undertakes to continuously understand and stay ahead of the trends in this regard.

The University Management undertakes to realize this goal by identifying and mitigating any risks and opportunities and periodically monitoring the institution's performance through customer and industry surveys, annual performance contracts as well as the implementation of an effective and efficient QMS based on ISO 9001:2015 standard, statutory/regulatory and customer requirements.

This quality policy statement shall be reviewed annually to adapt to any emerging trends within the University.

Signed.....

Vice Chancellor

VICE CHANCELLOR'S OFFICE
MASINDE MULIRO UNIVERSITY OF
SCIENCE & TECHNOLOGY
19 SEP 2022
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19th September 2022

Date.....

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